Job Description

Confectioner

Company/Location: JK Allen Enterprises Corp. DBA Kilwins West Hartford

JOB SUMMARY

Responsible for making the best fudge, caramel corn, brittle, caramel, and dipped items that you'll ever enjoy. Responsible for providing excellent customer service, restocking inventory, providing counter service, and performing general cleaning duties in the retail store. Will receive training in customer service techniques, cooking recipes and procedures, sales suggestions, cleaning/health standards, and general retail store procedures.

ESSENTIAL FUNCTIONS

1. Provide integrity, honesty and knowledge that promotes the culture, values and purpose of *Kilwins* Brand.
2. Engage and connect with every customer by providing excellent customer service and brand knowledge.
3. Prepare, make, and store product
4. Be able to provide knowledge of *Kilwins* history and products.
5. Quality control
6. Perform general cleaning duties.
7. Follow proper opening and closing procedures.
8. Create and serve quality chocolates, fudge, and ice cream for others to enjoy.
9. Offers samples

KNOWLEDGE, SKILLS, AND ABILITIES
1. Ability to operate transactions in an accurate manner.
2. Ability to communicate effectively and work well with others.
3. Must be customer service oriented with outstanding personality and manners.
4. Ability to follow directions/instructions.

EDUCATION AND EXPERIENCE
1. Previous sales experience is helpful, but not necessary.
2. Previous cooking experience is helpful, but not necessary.

PHYSICAL REQUIRMENTS/WORK ENVIRONMENT
1. Must be at least 18 years old.
2. Must be able to lift 40 pounds.
3. Must be able to stand for long periods of time.

OTHER DUTIES

Please note this job description is not intended to cover a comprehensive listing of all activities, duties or responsibilities that are required of the employee for this job. Individuals may perform other duties as assigned including working in other areas to cover absences or to equalize peak work periods or otherwise balance the workload.